

Junior Detective

EDITION®

Introduction to Countries and Cultures

USER'S GUIDE WIN/MAC CD ROM

On this CD – check out demos for other Carmen products! (Windows only)

Carmen Sandiego Junior Detective EDITION®

Getting Started

The Carmen Sandiego Junior Detective Edition CD comes in three formats—Window 95, Windows 3.1, and Macintosh. This booklet covers all versions, so look below for the section that applies to you.

System Configuration: May require minor adjustments to the configuration of your operating system and/or updates to hardware component drivers.

Windows 95

System Requirements:
Windows 95
33MHz 386 or faster; 486 or faster recommended
8MB RAM
1MB hard disk space
CD-ROM drive required
Monitor/display card: SVGA 640x480, 256 colors
Windows compatible sound device

Before playing *Carmen Sandiego Junior Detective Edition*, you must first install a small portion of the program (approximately 700K) onto your hard disk. This operation makes it possible for you to establish a detective roster and keep track of your rank and merits.

To install the game, begin at the Windows 95 desktop. If you are not familiar with the Windows 95 desktop, please consult your Windows 95 manual. Insert the disc into your CD-ROM drive (using a disc caddy if appropriate).

The Brøderbund Startup-screen will automatically appear each time you insert the disc into your CD-ROM drive. (Your system may not be able to automatically display the Brøderbund Startup-screen. To bring up the Startup-screen manually, double-click on the CD-ROM drive icon in the *My Computer* group. Notice that when the *Carmen Sandiego Junior Detective Edition* disc is in the CD-ROM drive, the generic CD-ROM icon will be replaced by *Carmen Sandiego Junior Detective Edition* icon.)

Click on *Install* in the Brøderbund Startup-screen to begin the Setup program and follow the on-screen instructions to install the game.

We recommend you exit other Windows programs before installation. If you have already quit other Windows programs, then click *Next* to continue installing.

The Setup program will create a default directory, C:\Program Files\Carmen Sandiego Junior, and will then copy a number of files from the CD to this directory. If you wish, you may specify another directory by clicking *Browse*.

Please take a few moments to register *Carmen Sandiego Junior Detective Edition*. Registering your product qualifies you for free technical support and notification of future upgrades and special discounts.

To play *Carmen Sandiego Junior Detective Edition*:

Click *Start*, move the cursor to *Programs*, then to *Broderbund Software*. Click the *Carmen Sandiego Junior Detective Edition* menu item to begin the game. You may also play the game by clicking *Run* from the Brøderbund Startup-screen that appears each time you insert the CD into the CD-ROM drive. If you deactivated the Brøderbund Startup-screen, the game will automatically run when the CD is inserted in the CD-ROM drive.

To delete a player from the Detective Roster, press *Ctrl-D* when you reach the sign-in screen. Then click on the name you wish to delete.

Once you have launched the program and completed the sign-in sequence at the ACME Detective Agency, you can access a menu of game options by pressing *Ctrl-O* on your keyboard.

Note: You can skip through most animations, during the introduction and during the game, by pressing the **Space** bar.

Uninstall

After you have successfully installed *Carmen Sandiego Junior Detective Edition* to your hard drive, you may remove it from your hard drive. To uninstall the game, click *Start*, move the cursor to *Settings*, and then click *Control Panel*. Double-click the *Add/Remove Programs* icon. Select *Carmen Sandiego Jr. Edition* and click the *Add/Remove* button. Follow the on-screen instructions to uninstall the game. [Note: After uninstalling, the *Carmen Sandiego Junior Detective Edition* icon may still appear in the *Start* menu. Selecting this icon will not launch the game, since it has been uninstalled. The icon will disappear from the *Start* menu the next time you restart Windows 95.]

Deactivating and Reactivating the Startup-screen

This section applies only to users whose CD-ROM drive automatically reads the *Carmen Sandiego Junior Detective Edition* CD when it is inserted and displays the Brøderbund Startup-screen.

Each time you insert the *Carmen Sandiego Junior Detective Edition* disc into the CD-ROM drive, the Brøderbund Startup-screen will automatically appear. However, after you have installed the game this window can be deactivated so that it does not appear when the disc is inserted. When the window is deactivated, the game will automatically run when the CD is inserted.

To deactivate the Brøderbund Startup-screen:

Bring up the Brøderbund Startup-screen by inserting the CD into the CD-ROM drive. If the CD is already in the CD-ROM drive, double-click on the CD-ROM icon. The Brøderbund Startup-screen should display. At the bottom of the Brøderbund Startup-screen is the check-box marked, "Show window next time you insert CD." Click once on the check box, so that the check-mark disappears. Click the *Close* button or *Run* button to save the setting. The next time you insert the CD, or double-click on the CD-ROM drive icon, the Brøderbund Startup-screen will not appear, and the game will automatically run.

To reactivate the Brøderbund Startup-screen:

Insert the *Carmen Sandiego Junior Detective Edition* CD into your CD-ROM drive, and press *Alt-F4* to immediately quit the game. Click once with the right mouse button on the CD-ROM drive icon in the *My Computer* group. (Note that when the *Carmen Sandiego Junior Detective Edition* disc is in the CD-ROM drive, the game icon and title will appear as the CD-ROM icon.) Select *AutoPlay Dialog* from the menu. The Brøderbund Startup-screen will appear.

At the bottom of the Brøderbund Startup-screen is the check-box marked, "Show window next time you insert CD." Click once on the box, so that the check mark appears. Click the *Close* button or *Run* button to save the setting. The next time you insert the CD, or double-click on the CD-ROM drive icon, the Brøderbund Startup-screen will appear.

Windows 3.1

System Requirements:
Windows 3.1
33MHz 386 or faster; 486 or faster recommended
4MB RAM (8MB recommended)
1MB hard disk space
CD-ROM drive
Monitor/display card: SVGA 640x480, 256 colors
Windows compatible sound device

Before playing *Carmen Sandiego Junior Detective Edition*, you must first install a small portion of the program (approximately 700K) onto your hard disk. This operation makes it possible for you to establish a detective roster and keep track of your rank and merits.

To install the game, begin at the Windows Program Manager. If you are not familiar with the Program Manager, consult your Windows manual. Insert the compact disc into your CD-ROM drive (using a disc caddy if appropriate).

Select *Run...* under the *File* menu. In the line labeled *Command Line*: type:

D:SETUP or E:SETUP

(depending on whether your CD-ROM drive is located at D or E) and click on the *OK* button.

The install program will create a default directory, C:\WORLDJR, and will then copy a number of files from the CD to this directory. If you wish, you may specify another directory during the installation process. The install program will create a program item called *Carmen Sandiego Junior Detective Edition* within a program group named *Broderbund Software.*

The installer will also run a MIDI sound setup program called *Carmen Sandiego Junior MIDI Setup.* Follow its directions to configure the program to make the best use of the MIDI capabilities of your sound card. In the future, you can run this setup program again by double-clicking on its icon in the *Broderbund Software* program group.

To play the game after you have completed the installation, double-click on the *Carmen Sandiego Junior Detective Edition* icon within the *Broderbund Software* program group. You may also run the game by choosing *Run...* from the *File* menu of either the Program Manager or File Manager. In the line labeled *Command Line:* type:

C:\WORLDJR\CARMEN

and click the *OK* button. If you installed the game to another directory or drive, modify the path accordingly.

To delete a player from the Detective Roster, press *Ctrl-D* when you reach the sign-in screen. Then click on the name you wish to delete.

Once you have launched the program and completed the sign-in sequence at the ACME Detective Agency, you can access a menu of game options by pressing *Ctrl-O* on your keyboard.

Note: You can skip through most animations, during the introduction and during the game, by pressing the **Space** bar.

Macintosh

System Requirements:
25MHz 68030 processor or faster; Power Macintosh
System 7.0.1 or higher
5MB RAM (8MB recommended); 3.6MB free
Requires 1MB hard disk space
CD-ROM drive (2X or faster recommended)
Video: 13 inch or larger monitor, 256 colors or shades of gray

Before playing *Carmen Sandiego Junior Detective Edition* for the first time, Sound Manager, Apple Multimedia Tuner, and Quicktime must be present in your *Extensions folder*. If you are using a Power Macintosh, you also need QuickTime Power Plug.

To check if you have any of these Extensions installed on your hard drive, double-click on the *System Folder*, then double-click on the *Extensions* folder. If an older version of the Extension you require is present, drag it to the Trash. (Note: you will not be able to empty the Extensions from your trash until you restart your computer.) Close the *Extensions* folder and the *System Folder*.

To install the required Extensions, double-click on the *Multimedia Extensions* folder icon on the *Carmen Sandiego Jr. Edition* CD. Position the window so that you can see its contents and the *System Folder* icon at the same time. Drag the appropriate Extension(s) from the *Multimedia Extentions* window onto the *System Folder* icon. This will copy the Extensions from the CD onto your hard drive.

When prompted with a dialog message to put the Extensions into the *Extensions* folder, click OK. When finished, restart your Macintosh.

Before running the game, make sure your monitor is set to display 256 colors. To do this, select *Control Panels* from your Apple () menu, double-click on the *Monitors* icon, and select 256 colors. If you do not see 256 colors as an option, you may need to install addition VRAM into your Macintosh.

To play the game, double-click on the *Carmen Sandiego Junior Edition* icon.

To delete a player from the Detective Roster, press *Option-D* when you reach the sign-in screen. Then click on the name you wish to delete.

Once you have launched the program and completed the sign-in sequence at the ACME Detective Agency, you can access a menu of game options by pressing *Option-O* on your keyboard.

If you would like to activate the menu bar at the top of the screen while playing the game, press *Option-M* on your keyboard.

Note: You can skip through most animations, during the introduction and during the game, by pressing the **Space** bar.

If You Can't Get Started

If you have followed the instructions in the previous section ("Getting Started") and you are still having problems loading or running the program, the following technical advice may help. Additional technical advice can be found in the Troubleshooting Guide included in the box with *Carmen Sandiego Junior Detective Edition*. If the advice in either of these documents does not solve your

problem, then see the end of this section, "When All Else Fails," to learn how to contact the Brøderbund Technical Support Department.

Window 3.1 and Windows 95

Video Display Problems

For the game to display properly, your Windows video driver must be set to display 256 colors. The game will not function with video drivers set to thousands or millions of colors. For instructions on changing Windows video display drivers, please refer to your Windows manual or the manual that came with your video board.

Screen Savers

Carmen Sandiego Junior Detective Edition usually will not have problems running on machines using After Dark or any other screen saver. However, should you encounter a problem, we recommend that you first disable your screen saver before running *Carmen Sandiego Junior Detective Edition*. To disable, please refer to the manual that came with your screen saver.

Windows 3.1

Not Enough Memory

Carmen Sandiego Junior Detective Edition requires that Windows has a total of 7,168K (7MB) of free memory. This amount may be a combination of physical and virtual memory. To check the amount of free memory currently available in

Windows, begin at the Windows Program Manager. Select *About Program Manager* from the *Help* menu. At the bottom of the information window will be a line titled *Memory* which will show the amount of free memory (in K) available in Windows.

If the total memory available to Windows is less than 7,168K try either shutting down other applications that may be running or increasing the size of your Windows Swap File (virtual memory). For additional information on these procedures, please refer to your Windows manual or the Troubleshooting Guide included in the box with this product.

No Sound

If you are unable to hear music or sound effects from the game, check to see if you have Windows sound drivers installed. To do this, begin at the Windows Program Manager. Double-click on the *Control Panel* icon located in the *Main* program group. Double-click on the *Sound* icon to open the Sound Control Panel.

If the items listed in the *Events* or *Files* dialog boxes are active (printed in black text), click on the *Test* button. If you do not hear event sounds, make sure your cables are fastened securely and that the volume controls for your sound device and speakers are set high enough to be audible. If the items listed in the *Events* or *Files* dialog boxes are grayed out, then Windows drivers for your sound device have not been properly installed. Please refer to the manual that came with your sound device for instructions on installing Windows sound drivers.

Adjusting Sound Levels

If you find there is an imbalance between the volume levels of the music and the characters' speech, we suggest you consult your sound system manual to make the appropriate adjustments between the wave and synthesized sounds. If this doesn't work, please contact your sound card manufacturer.

Wave or Midi Sound Device Not Responding

If you encounter this error message, you may need to update your sound drivers (wave and/or MIDI drivers) to the most recent versions provided by your sound device manufacturer.

Turning All Sound "Off" from the Options menu

A small number of sound cards do not allow us to control all aspects of sound playback from within the application. If you select All Sound "Off" and you still hear music with the photographer animations, villain animations, and/or capture animations, you may have one of these sound cards. If you wish to mute the program, you may always do so by turning down the volume directly on your speakers or sound card.

Macintosh

Memory

This program requires 3,600K (3.6MB) of available memory. To check your available memory, go to the Apple () menu and select *About This Macintosh*

or *About This Computer* (if you are using a Performa). *Total Memory* is the amount of physical RAM installed, *Largest Unused Block* is the amount of available memory.

On a Macintosh with 5MB (5,120K) total memory, you may need to free up additional memory by disabling Extensions. For information on how to turn off individual Extensions, please consult your Macintosh documentation or documentation accompanying the various Extensions you may have installed. (Be sure to keep the Apple Multimedia Tuner, Sound Manager and QuickTime Extensions active, as you will need them for the game to run!)

Sound Problems

If you are unable to hear music or sound effects from the game, check to see that the volume control in your *Sound Control Panel* is set high enough to be audible. To do this, select *Control Panels* from the Apple () menu, double click on the *Sound* icon, and set the volume to a higher level.

Video Display

This program requires your Macintosh to be set to display 256 colors. To do this, select *Control Panels* from the Apple menu, double-click on the *Monitors* control panel and select 256 colors. If you do not see 256 colors as an option, you may need to install additional VRAM (video memory) into your Macintosh.

Virtual Memory

This program requires Virtual Memory to be turned off. To turn this feature off,

select *Control Panels* from the Apple () menu, double-click on the *Memory* control panel, and set the Virtual Memory option to "Off." Close the *Memory* control panel and restart your computer for this change to take effect.

32-bit addressing

This program requires your Macintosh to operate in 32-bit addressing mode. To turn on 32-bit addressing, select *Control Panels* from the Apple () menu and double-click on the *Memory* control panel. You should see a 32-bit addressing option (this option does not appear if your computer only operates in 32-bit mode). Click the *On* button. Close the *Memory* control panel and restart your computer for this change to take effect.

Conflicts with System Extensions or Control Panel Devices

If this program appears to be running slowly, you might want to try turning off any unneeded Extensions that may be running. If you have any System Extensions which may interrupt game play or use needed memory (screen savers, for example) you may want to turn them off before you begin play. Please consult your Macintosh documentation or documentation accompanying the various Extensions you may have installed for information on how to turn off individual Extensions.

Player Roster

This program installs a file containing player information onto your hard drive. This file is called *CJrRoster*. It will first try to install the file into the *Preferences* folder inside your *System Folder*. If these folders are not labeled as such, the

program will create a folder called *Carmen Junior* and place the *CJrRoster* file inside it.

When All Else Fails

If you have followed these instructions and still have problems, please give Brøderbund Technical Support a call at (415) 382-4747 from 6 a.m. to 4:30 p.m. Monday through Thursday, 6 a.m. to 4 p.m. Friday Pacific Time. We will do our best to help you solve the problem. To help us solve your problem, have the computer near the phone and already started up. Be prepared to give us a detailed description of what happens when you try to run the program.

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If you believe you have found any such error or defect in the program during the 90 day period, call Brøderbund's Technical Support Department at (415)382-4747 from 6 a.m. to 4:30 p.m. Monday through Thursday, 6 a.m. to 4 p.m. Friday (Pacific Time). Brøderbund Technical personnel will attempt to help you correct or avoid the problem. If any such error or defect cannot be corrected or reasonably avoided, Brøderbund will inform you how to obtain a corrected program disk (or you inform Brøderbund that you prefer another Brøderbund product of equal or lesser value, or a full refund).

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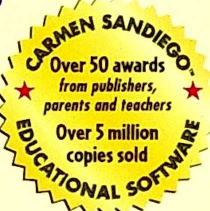
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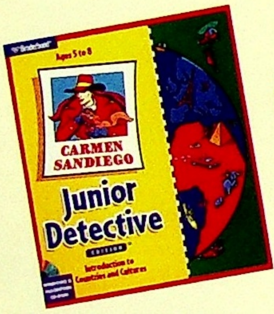
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Carmen Sandiego™ Challenges Kids to Discover the World!





Ages 5 - 8

Introduction to Countries and Cultures



Ages 9 & up

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